

REGULATOR OF SOCIAL HOUSING (RSH) ROLE PROFILE

Role	Analyst (Economic or Consumer)	Directorate	Strategy
Reports To	Head of	Section	Business Intelligence
Post Reference	<i>To be completed by HR</i>	Grade	16

Purpose of the role

The Regulator of Social Housing (RSH) is the national regulator for the social housing sector in England, which provides homes for eight million people. The social housing sector is becoming more complex and faces an increasingly challenging operating environment. The regulator needs to understand these changes and the risks they pose in order to develop a regulatory approach and engage with government and stakeholders.

The regulator's Business Intelligence function delivers analysis to develop a leading understanding of important sector risks and strategic issues. This includes analysis on emerging risks and trends affecting social housing providers, including registered Local Authorities, as well as other strategic issues for the regulator, and using this to inform decision-makers in the regulator, central government, and the wider sector. This includes analysis of key sector risks and policy changes. The team delivers analysis to support and shape our approach to regulating the full range of the regulator's standards, particularly financial viability, rents, safety and quality, transparency, influence and accountability and value for money.

The Analyst will play a key role as part of the regulator's Business Intelligence function – leading quantitative and qualitative research and analysis to help the regulator to develop and communicate a leading understanding sector risks and strategic issues.

Main duties and key accountabilities of the jobholder

Main duties

1. Develop and deliver analysis to inform regulators, providers, and other stakeholders. These projects will include in-depth quantitative and qualitative analysis on sector risks and strategic issues, relating to our consumer or economic standards. Outputs will often be required to tight deadlines.
2. Effectively communicate analytical outputs – both within the regulator and externally, in written form and at presentations and meetings. This may include contributing to regulatory publications, including on official statistics, guidance and briefing notes.
3. Develop leading knowledge of a small number of key sector risks and strategic issues and keep up to date with broader issues and research relevant to social housing.
4. Maintain technical analytical skills to deliver project, which may include in-depth data, statistical or research analysis, or the development of regulatory data tools.

Key accountabilities

5. Support the production of a programme of analysis on sector risks and strategic issues to inform regulators, providers and other stakeholders including central government.
6. Liaise closely with regulation staff across all teams to ensure that analysis supports regulatory needs.
7. Liaise with other analytical teams to make best use of expertise and achieve a coordinated approach to delivering research and analysis.
8. Respond to ad hoc queries from internal and external stakeholders, including Parliamentary Questions, as required and sometimes under very tight timescales.

Working relationships and contacts

Internal relationships:

- Regulatory Engagement staff.
- Strategy Directive staff.

External relationships:

- Ministry for Housing, Communities and Local Government and other government departments.
- Homes England and the Greater London Authority.
- National Housing Federation, Chartered Institute of Housing, HouseMark and registered providers of social housing (both private registered providers and local authorities).
- Arm's length bodies (e.g. Housing Ombudsman Service).

Core job skills

Qualifications

- Degree in a relevant subject, ideally with an economics, finance, statistical or social research component.

Knowledge, skills, and experience

- Experience in conducting high quality research and analysis, including analysing data, developing or analysing models, interpreting evidence, and communicating findings.
- Excellent report writing and communication skills.
- Well-developed skills in data analysis tools and techniques, in particular MS Excel. Knowledge of wider data analysis software such as R or Python, and modelling would be an advantage.
- A good knowledge of social housing regulation, wider regulatory policy or national housing policy, would be an advantage.
- A good knowledge of social research methods, data analysis and statistics, and/or qualitative research would also be an advantage.
- Ability to manage own workload and prioritise different tasks.

General responsibilities

- To adhere to RSH's equality and diversity and equal opportunities policies in all activities and to actively promote equality of opportunity.
- To be responsible for your own health and safety and that of your colleagues and all others in the workplace, in accordance with RSH Health and Safety policies.
- To demonstrate RSH core values in all working relationships within the workplace
- To work in accordance with RSH Data Protection Policies and adhere to RSH Freedom of Information policies where appropriate.
- To undertake such other duties as may be reasonably expected.